

17 September 2025

Mr Adam Watson


Via email: 

Dear Mr Watson,

OUR CLIENT: New South Wales Land and Housing Corporation (LAHC)
CLAIM NO.: CN701338-01

We acknowledge your email communication dated 11 September 2025.

We understand that you wish to dispute the Letter of Outcome dated 11 September 2025 that denied liability for your claim against LAHC in relation to damage to your personal property. We confirm we have conducted an internal review of your claim and the decision outlined in our letter dated 11 September 2025.

Having undertaken a review of the details and consulted with our client, we note that you have not served any evidence to support your allegation of negligence against LAHC. The onus is on you to provide supportive evidence and proof of loss to substantiate your claim. In the absence of evidence to demonstrate that your alleged loss was caused as a result of any negligent act or omission by our client or its employees, LAHC cannot be held responsible for your loss.

OUR DECISION:

In the absence of any supportive evidence to establish negligence by our client, our decision remains the same.

Your claim against LAHC is denied.

If you still do not agree with our decision, we recommend that you to obtain ~~you may seek an~~ independent legal advice.

Please quote the claim number in the subject line of all emails and correspondence to us.

Yours sincerely,



Vikas

Team Leader

Gallagher Bassett Services Pty Ltd